

Five Year Full-Confidence Warranty

This warranty is granted by INLAND CRAFT PRODUCTS, CO. for five years from the original date of purchase. If your Inland machine fails under appropriate use during the warranty period, Inland Craft will repair or replace it at our discretion. Inland Craft guarantees to replace (after receipt and inspection) your diamond bit, if the diamond cutting surface peels off due to any manufacturing defect.

If you feel that this product is not performing properly and needs to be serviced, contact INLAND CRAFT for a Return Authorization Number:

PH: (800) 521-8428

e-mail: helpdesk@inlandcraft.com

Do not send this product back without prior authorization! Return postage and insurance are the responsibility of the person returning the merchandise. Inland Craft will return your machine postage paid and insured if it is under warranty. Any machine no longer under warranty will be returned at the owner's expense.

When returning your machine for evaluation and repair, be sure to include your Name, Address, Email, Daytime Phone Number with Area Code, and a letter explaining the specific problem you are encountering. Make sure to mark the Return Authorization Number clearly on every package! If any expenses are involved, we will call you with such information.

ORIGINAL DATE OF PURCHASE ____ / ____ / ____

YOU CAN REGISTER YOUR PRODUCT AND INITIATE YOUR WARRANTY ONLINE AT
<http://www.inlandcraft.com>
OR FILL OUT AND MAIL THE BOTTOM PORTION OF THIS CARD.

clip and save top portion for your records • PLEASE PRINT INFORMATION BELOW

YES! Add me to the Inland e-News to keep me updated on warranty and product news via the email below.
NOTE: Inland won't share your email with any outside source.

NAME: _____
STREET _____
CITY: _____
STATE / PROVINCE: _____ ZIP: _____

MY EMAIL: _____

1. Product Name: (enter name as it appears on the package) _____

7. What are your favorite features of this item?

() design () power () brand name
() price () other: _____

2. How did you first learn of this product?

() magazine ad () store display
() direct mail / store flyer () catalog
() retailer recommendation () demonstration
() other _____ () friend

8. Why did you choose this item?

3. Did you purchase this product

() in person () online / mail order () gift

Store Name: _____

City: _____

State / Province: _____

4. Is this machine:

() first owned () replacement () additional

5. I plan to use this machine for:

() hobby () profession () secondary income

To do: _____

9. Please list any other Inland products you own or plan to buy:

10. Please check other hobbies you enjoy:

() jewelry making () bead making () stained glass
() lapidary () fusing / kiln work () mosaics
() others: _____

11. (OPTIONAL)

() Female () Male Age _____

12. What could we do to make your purchase experience better?

6. How long have you been working in the above field?

() 0-1yrs. () 1-5 yrs. () 5-10 yrs. () 10 or more years

RA # _____

Ship To:

Inland Craft Repair
32052 Edward Drive
Madison Heights MI 48071

Did you include your address and phone number inside the returned package?

STAMP



32052 Edward Drive
Madison Heights MI 48071